

Aquatec offers Extra Support for customers

New Platform Gives Customers More Support

Aquatec Introduce New Platform to Provide Customers with More Support

This September Aquatec has launched a new online platform to provide customers with on the go support. The Client Area gives instrument owners the opportunity to access more information than ever before, on a user-friendly platform.

Now customers can do everything from updating software and ordering accessories to accessing information and downloading support guides. Time zones are no longer an issue as users can login from anywhere at any time for support on any technical issues. The unique platform has been designed to make customers' lives easier, by providing a place where owners can access all of the relevant information that is appropriate to their instrument, in one place.

Although Aquatec is an independent, UK company it has a global customer base. Inconvenient office hours are no longer a problem with the client area.

these customers to access information during out of office hours, which is an excellent solution to the increasingly global....

owners the opportunity to access more information, from anywhere at any time. Now customers can do anything from updating software and ordering accessories to accessing information and support guides. The unique platform aims to make customers lives

For access to the client area, customers are encourage to sign up online using their professional or academic email address.

To learn more about the client area, visit www.aquatecgroup.com or contact inquiry@aquatecgroup.com

Picture

Aquatec's Client Area

Release

Immediate

About Aquatec

The Aquatec Group are creators of innovative instruments, services and solutions for measurement, monitoring and communication underwater. They provide instrumentation solutions for all water environments, including offshore structures and pipelines; oceans, estuaries, rivers and lakes; and marine mammals and fisheries. Aquatec was founded by the current Managing Director in 1990 as a specialist consultancy in oceanographic instrumentation design. Since then, the company has established a diverse portfolio of products for measurement of physical oceanographic and process parameters including temperature, depth, vibration, attitude, suspended sediment, and marine mammal activity, as well as underwater data communication systems and marine mammal deterrents.

